

Date Received	Date Closed	Issue	Type	Method	Detail	Response/Action	Status
02/04/2019	20/06/2019	TV / Radio Interference	Complaint	Telephone-Incoming	Resident was experiencing issues with receiving Network 9 channels	Had a technician visit however the resident has a vast box they can use to get the network.	Closed
20/03/2019	20/03/2019	TV Retransmitter	Complaint	Public Meeting	TV Retransmitter information for previous complainants	Hosted an afternoon tea community drop in session to go over the TV Reception Fact Sheet with former complainants and close out their queries	Closed
22/05/2019	23/05/2019	TV / Radio Interference	Complaint	Email-Incoming	Resident was experiencing reception issues with their services	Determined that the variable coverage is because of the direction of transmission and terrain, and not due to turbine interference	Closed