

Date Received	Date Closed	Issue	Type	Method	Detail	Response	Status
17.06.2020	17.06.2020	TV / Radio Interference	Complaint	Phone	Resident was experiencing issues with all channels	Had a technician reboot re-transmitter	Closed
17.06.2020	17.06.2020	Visual Impact	Complaint	Phone	Light was reported at night from wind farm	Light was switched off until electrician could redirect	Closed
02.07.2020	09.07.2020	TV / Radio Interference	Complaint	Phone	No ABC Reception	Worked with ABC to identify problem. Repaired re-transmitter and notified complainants.	Closed
02.07.2020	09.07.2020	TV / Radio Interference	Complaint	Phone	No ABC Reception	Worked with ABC to identify problem. Repaired re-transmitter and notified complainants.	Closed

05.07.2020	09.07.2020	TV / Radio Interference	Complaint	Phone	No ABC Reception	Worked with ABC to identify problem. Repaired re-transmitter and notified complainants.	Closed
05.07.2020	09.07.2020	TV / Radio Interference	Complaint	Phone	No ABC Reception	Worked with ABC to identify problem. Repaired re-transmitter and notified complainants.	Closed
05.07.2020	09.07.2020	TV / Radio Interference	Complaint	Phone	No ABC Reception	Worked with ABC to identify problem. Repaired re-transmitter and notified complainants.	Closed
05.07.2020	09.07.2020	TV / Radio Interference	Complaint	Phone	No ABC Reception	Worked with ABC to identify problem. Repaired re-transmitter and notified complainants.	Closed

28.09.2020	28.09.2020	Light from Operations	Complaint	Phone	Light was reported at night from wind farm	Worked with site team to ensure lights are switched off where possible.	Closed
11.11.2020	12.11.2020	Television Reception - ABC	Complaint	Phone	No ABC reception was reported	Worked with operations to reset re-transmitter and confirm with complainant that reception had resume as normal.	Closed
04.12.2020	04.01.2021	Television Reception - ABC	Complaint	Phone	Poor television reception was reported	Assesment suggested issue with received television. Complainant notified, agreed and was satisfied with the closing of the complaint.	Closed

11.12.2020	11.12.2020	Television Reception - ABC	Complaint	Phone	No ABC reception was reported	Worked with operations to reset re- transmitter and confirm with complainant that reception had resume as normal.	Closed
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